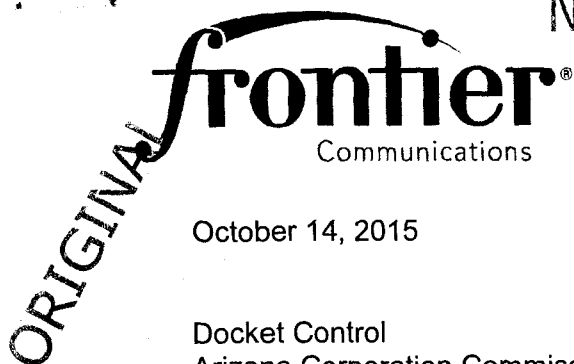


NEW APPLICATION



0000166424

Everett, WA 98201-1003
Fax: 425-261-5262



Communications

October 14, 2015

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

2015 OCT 15 PM 1 46

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-03214A-15-0354

**RE: Citizens Telecommunications Company of the White Mountains, Inc. d/b/a
Frontier Communications of the White Mountains T-03214A – Custom
Calling Features and Customized Local Area Signaling Service (CLASS)**

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the tariff filing for Citizens Telecommunications Company of the White Mountains, Inc. d/b/a Frontier Communications of the White Mountains (Frontier).

The purpose of this filing is to standardize the naming of Custom Calling Services and Customized Local Area Signaling Service (CLASS); remove billing codes; introduce 3 Way Calling-Pay Per Use, Remote Activated Call Forward and grandfather Speed Call 8.

This filing will not affect customer rates or charges, nor conflict with any tariff rules or regulations.

It is respectfully requested that this tariff become effective on November 15, 2015.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please return approved stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Please direct any questions or notifications of action taken on this filing to Kirk Lee at (425) 261-5855 or Kirk.Lee@ftr.com.

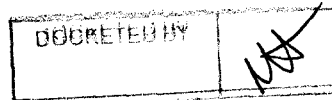
Sincerely,

R. Kirk Lee
Manager, Government & External Affairs

RKL: lms
Enclosures

Arizona Corporation Commission
DOCKETED

OCT 15 2015



EXCHANGE AND NETWORK SERVICES TARIFF

| Page | Revision | Page | Revision | Page | Revision | Page | Revision |
|------------------|--------------------------|------------------|-------------------------|------------------|-------------------------|------------------|--------------------------|
| SCHEDULE NO. AC | | SCHEDULE NO. A-1 | | SCHEDULE NO. A-1 | | SCHEDULE NO. A-4 | |
| 54 | Original | 11 | 1 st Revised | 50 | 1 st Revised | 1 | 30 th Revised |
| 55 | Original | 12 | 2 nd Revised | 51 | 1 st Revised | 1.1 | 5 th Revised |
| 56 | Original | 13 | 1 st Revised | 52 | 1 st Revised | 2 | 2 nd Revised |
| 57 | Original | 14 | 1 st Revised | 53 | 2 nd Revised | 3 | 1 st Revised |
| 58 | Original | 15 | 1 st Revised | 54 | 5 th Revised | 4 | Original |
| 59 | Original | 16 | Original | 54.1 | 2 nd Revised | 5 | Original |
| 60 | Original | 17 | Original | 55 | 5 th Revised | 6 | 1 st Revised |
| 61 | Original | 18 | Original | 56 | Original | 7 | Original |
| 62 | Original | 19 | Original | 57 | 2 nd Revised | 8 | Original |
| 63 | Original | 20 | 2 nd Revised | | | 9 | Original |
| 64 | Original | 21 | Original | SCHEDULE NO. A-2 | | 10 | Original |
| 65 | Original | 22 | Original | 1 | 1 st Revised | 11 | Original |
| 66 | Original | 23 | 1 st Revised | 2 | Original | 12 | Original |
| 67 | Original | 24 | 1 st Revised | 3 | Original | 13 | Original |
| 68 | Original | 25 | 2 nd Revised | 4 | Original | 14 | Original |
| 69 | Original | 26 | 2 nd Revised | 5 | Original | 15 | Original |
| 70 | Original | 27 | 1 st Revised | 6 | Original | 16 | Original |
| 71 | Original | 28 | 1 st Revised | 7 | Original | 17 | Original |
| 72 | Original | 29 | 2 nd Revised | 8 | Original | 18 | Original |
| 73 | Original | 30 | Original | 9 | Original | 19 | 2 nd Revised |
| 74 | Original | 31 | 1 st Revised | 10 | Original | 20 | Original |
| | | 32 | 1 st Revised | 11 | Original | 21 | Original |
| SCHEDULE NO. A-1 | | 33 | 1 st Revised | 12 | Original | 22 | 1 st Revised |
| 1 | 24 th Revised | 34 | Original | 13 | Original | 23 | 1 st Revised |
| 2 | Original | 35 | 1 st Revised | 14 | Original | 24 | Original |
| 3 | Original | 36 | Original | 15 | 1 st Revised | 25 | Original |
| 4 | 1 st Revised | 37 | Original | | | 26 | Original |
| 5 | Original | 38 | Original | SCHEDULE NO. A-3 | | 27 | Original |
| 5.1 | 2 nd Revised | 39 | 1 st Revised | 1 | 8 th Revised | 28 | 1 st Revised |
| 5.2 | 2 nd Revised | 40 | 1 st Revised | 2 | 3 rd Revised | 29 | 1 st Revised |
| 5.3 | 3 rd Revised | 41 | Original | 3 | 4 th Revised | 30 | Original |
| 5.4 | 3 rd Revised | 42 | Original | 4 | Original | 31 | Original |
| 5.5 | 3 rd Revised | 43 | Original | 5 | Original | 32 | Original |
| 5.6 | 1 st Revised | 44 | Original | 6 | 3 rd Revised | 33 | 4 th Revised |
| 5.7 | 1 st Revised | 45 | Original | 6.2 | 2 nd Revised | 34 | 4 th Revised |
| 6 | 1 st Revised | 46 | Original | 7 | 1 st Revised | 35 | Original |
| 7 | 2 nd Revised | 47 | Original | 8 | Original | 35.1 | Original |
| 8 | 2 nd Revised | 48 | Original | | | 36 | 2 nd Revised |
| 9 | 1 st Revised | 49 | Original | | | 37 | 1 st Revised |
| 10 | 1 st Revised | | | | | 38 | Original |
| | | | | | | 38.1 | Original |

DATE ISSUED: October 14, 2015

EFFECTIVE DATE: November 15, 2015

FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-15-

EXCHANGE AND NETWORK SERVICES TARIFF

| Page | Revision | Page | Revision | Page | Revision | Page | Revision |
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| SCHEDULE NO. A-4 | | SCHEDULE NO. A-4 | | SCHEDULE NO. A-6 | | SCHEDULE NO. A-8 | |
| 39 | 2 nd Revised | 75 | 1 st Revised | 1 | Original | 13 | Original |
| 40 | 1 st Revised | 76 | 1 st Revised | 2 | Original | 14 | Original |
| 41 | 2 nd Revised | 77 | Original | 3 | Original | 15 | Original |
| 42 | 5 th Revised | 78 | Original | 4 | Original | 16 | Original |
| 43 | 5 th Revised | 79 | 1 st Revised | 5 | Original | 17 | Original |
| 44 | 3 rd Revised | 80 | Original | 6 | Original | SCHEDULE NO. A-9 | |
| 45 | Original | 81 | Original | 7 | Original | 1 | Original |
| 46 | 2 nd Revised | 82 | Original | SCHEDULE NO. A-7 | | 2 | Original |
| 47 | 2 nd Revised | 83 | 1 st Revised | 1 | 3 rd Revised | 3 | Original |
| 47.1 | Original | 84 | Original | 2 | 3 rd Revised | 4 | Original |
| 48 | 1 st Revised | 85 | Original | 3 | 1 st Revised | 5 | Original |
| 49 | 1 st Revised | 86 | 1 st Revised | 4 | 1 st Revised | 6 | Original |
| 50 | 1 st Revised | 87 | Original | SCHEDULE NO. A-8 | | 7 | Original |
| 51 | 1 st Revised | 88 | Original | 1 | 1 st Revised | 8 | Original |
| 52 | 2 nd Revised | SCHEDULE NO. A-5 | | 2 | Original | 9 | Original |
| 53 | 1 st Revised | 1 | 5 th Revised | 3 | Original | 10 | Original |
| 54 | Original | 2 | Original | 4 | Original | 11 | Original |
| 55 | 1 st Revised | 3 | 3 rd Revised | 5 | Original | 12 | Original |
| 56 | 1 st Revised | 4 | Original | 6 | 1 st Revised | 13 | Original |
| 57 | Original | 5 | 4 th Revised | 7 | Original | 14 | Original |
| 54 | Original | 6 | Original | 8 | Original | 15 | Original |
| 55 | 1 st Revised | 7 | Original | 9 | Original | 16 | Original |
| 56 | 1 st Revised | 8 | Original | 10 | 1 st Revised | 17 | Original |
| 57 | 1 st Revised | 9 | Original | 11 | 1 st Revised | 18 | Original |
| 58 | 1 st Revised | 10 | Original | 12 | 1 st Revised | 19 | Original |
| 59 | 2 nd Revised | 11 | Original | | | 20 | Original |
| 60 | 1 st Revised | 12 | 2 nd Revised | | | 21 | Original |
| 61 | 1 st Revised | 13 | 2 nd Revised | | | 22 | Original |
| 62 | 3 rd Revised | 14 | Original | | | 23 | Original |
| 63 | 3 rd Revised | | | | | 24 | Original |
| 64 | 3 rd Revised | | | | | 25 | Original |
| 65 | 2 nd Revised | | | | | 26 | Original |
| 66 | 1 st Revised | | | | | 27 | Original |
| 67 | 1 st Revised | | | | | 28 | Original |
| 68 | 1 st Revised | | | | | | |
| 69 | 1 st Revised | | | | | | |
| 70 | 1 st Revised | | | | | | |
| 71 | 1 st Revised | | | | | | |
| 72 | 1 st Revised | | | | | | |
| 73 | Original | | | | | | |
| 74 | Original | | | | | | |

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EFFECTIVE DATE: November 15, 2015

FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-15-

EXCHANGE AND NETWORK SERVICES TARIFF
FRONTIER COMMUNICATIONS OF THE WHITE MOUNTAINS

TARIFF PART:

Check Sheet

CANCELLING:

1st Revised Sheet No. 4

Original Sheet No. 4

EXCHANGE AND NETWORK SERVICES TARIFF

| <u>Page</u> | <u>Revision</u> | <u>Page</u> | <u>Revision</u> | <u>Page</u> | <u>Revision</u> | <u>Page</u> | <u>Revision</u> |
|-------------------|-------------------------|------------------|-------------------------|------------------|-------------------------|-------------|-----------------|
| SCHEDULE NO. A-10 | | SCHEDULE NO. G-2 | | SCHEDULE NO. X-1 | | | |
| 1 | 2 nd Revised | 1 | 2 nd Revised | 1 | 7 th Revised | | |
| 2 | 2 nd Revised | 2 | Original | 2 | 2 nd Revised | | |
| | | 3 | Original | 3 | Original | | |
| SCHEDULE NO. A-11 | | 4 | 2 nd Revised | 4 | Original | | |
| 1 | 6 th Revised | 5 | 1 st Revised | 5 | 1 st Revised | | |
| 2 | 1 st Revised | 6 | 1 st Revised | 6 | 1 st Revised | | |
| 3 | 1 st Revised | | | 7 | 1 st Revised | | |
| 4 | 4 th Revised | | | 8 | Original | | |
| 5 | Original | | | 9 | Original | | |
| 6 | 1 st Revised | | | 10 | Original | | |
| | | | | 11 | Original | | |
| SCHEDULE NO. B-1 | | | | 12 | Original | | |
| 1 | Original | | | 13 | Original | | |
| 2 | Original | | | 14 | Original | | |
| | | | | 15 | Original | | |
| SCHEDULE NO. B-2 | | | | 16 | Original | | |
| 1 | Original | | | 17 | Original | | |
| 2 | Original | | | 18 | Original | | |
| | | | | 19 | Original | | |
| SCHEDULE NO. B-3 | | | | 20 | Original | | |
| 1 | 8th Revised | | | 21 | Original | | |
| 2 | 9th Revised | | | 22 | Original | | |
| | | | | 23 | Original | | |
| SCHEDULE NO. B-4 | | | | 24 | Original | | |
| 1 | Original | | | 25 | Original | | |
| 2 | Original | | | 26 | Original | | |
| 3 | Original | | | 27 | Original | | |
| 4 | Original | | | 28 | Original | | |
| 5 | Original | | | 29 | Original | | |
| | | | | | | | |
| SCHEDULE NO. G-1 | | | | | | | |
| 1 | 1st Revised | | | | | | |
| 2 | Original | | | | | | |
| 3 | Original | | | | | | |
| 4 | Original | | | | | | |
| 5 | Original | | | | | | |

DATE ISSUED: October 14, 2015

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DECISION NO.:

DOCKET NO.: T-03214A-15-

**EXCHANGE AND NETWORK SERVICES TARIFF
FRONTIER COMMUNICATIONS OF THE WHITE MOUNTAINS**

TARIFF PART:

Subject Index

CANCELLING:

23rd Revised Sheet No. 1

22nd Revised Sheet No. 1

SUBJECT INDEX

SUBJECT

Application for Service
Billing and Collection
Bundled Services
Business and Residence Service
Business Traffic Study Service
Check Sheet
Citizens Centrex Digital Service
Citizens Business Select
Company Responsibility
Connection of Service and Facilities on Premises of Customer
Custom Calling
Customer Incentive Program, Residence/Business
Customized Local Area Signaling Service (CLASS)
Customer Responsibility
Deferred Payments
Deposits and Credits
Directory Assistance
Directory Listings
Discontinued Service
Electronic Bill Presentment and Payment (EBPP)
Employees Service
Enhanced Lifeline Service for Tribal Lands
Exchange Area Maps
Expanded Link Up Program
Extended Area Service Calling Areas

SCHEDULE

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AB
A-3
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(D)

(D)

DATE ISSUED: October 14, 2015

EFFECTIVE DATE: November 15, 2015

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DECISION NO.:

DOCKET NO.: T-03214A-15-

EXCHANGE AND NETWORK SERVICES TARIFF
FRONTIER COMMUNICATIONS OF THE WHITE MOUNTAINS

TARIFF PART:

Subject Index

CANCELLING:

9th Revised Sheet No. 2

8th Revised Sheet No. 2

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| Inside Wire Maintenance Service | | A-7 | |
| Intraexchange Private Line Service | | G-2 | |
| Jack and Plug Installations | | A-7 | |
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| Party and Individual Line Service | | B-1 | |
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DATE ISSUED: October 14, 2015

EFFECTIVE DATE: November 15, 2015

FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-15-

EXCHANGE AND NETWORK SERVICES TARIFF
FRONTIER COMMUNICATIONS OF THE WHITE MOUNTAINS

TARIFF PART: Network Access Line Svc.
24th Revised Sheet No. 1
CANCELLING: 23rd Revised Sheet No. 1

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 58 of this schedule are effective as of the date shown below.

| <u>Sheet</u> | <u>Number of Revision</u> | <u>Sheet</u> | <u>Number of Revision</u> |
|--------------|--------------------------------|--------------|-------------------------------|
| 1 | 24th Revised | 27 | 1 st Revised |
| 2 | Original | 28 | 1 st Revised |
| 3 | Original | 29 | 2 nd Revised |
| 4 | 1 st Revised | 30 | Original |
| 5 | Original | 31 | 1st Revised |
| 5.1 | 2 nd Revised | 32 | 1st Revised |
| 5.2 | 2 nd Revised | 33 | 1st Revised |
| 5.3 | 3 rd Revised | 34 | Original |
| 5.4 | 3 rd Revised | 35 | 1st Revised |
| 5.5 | 3 rd Revised | 36 | Original |
| 5.6 | 1 st Revised | 37 | Original |
| 5.7 | 1 st Revised | 38 | Original |
| 6 | 1 st Revised | 39 | 1 st Revised |
| 7 | 2 nd Revised | 40 | 2 nd Revised |
| 8 | 2nd Revised | 41 | Original |
| 9 | 1st Revised | 42 | Original |
| 10 | 1st Revised | 43 | Original |
| 11 | 1 st Revised | 44 | Original |
| 12 | 2nd Revised | 45 | Original |
| 13 | 1st Revised | 46 | Original |
| 14 | 1 st Revised | 47 | Original |
| 15 | 1 st Revised | 48 | Original |
| 16 | Original | 49 | Original |
| 17 | Original | 50 | 1st Revised |
| 18 | Original | 51 | 1st Revised |
| 19 | Original | 52 | 1st Revised |
| 20 | 2 nd Revised | 53 | 2nd Revised |
| 21 | Original | 54 | 5th Revised |
| 22 | Original | 54.1 | 2nd Revised |
| 23 | 1st Revised | 55 | 5th Revised |
| 24 | 1st Revised | 56 | Original |
| 25 | 2nd Revised | 57 | Original |
| 26 | 2 nd Revised | 58 | 3 rd Revised |

DATE ISSUED: October 14, 2015

EFFECTIVE DATE: November 15, 2015

FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-15-

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

| | | <u>Monthly Rate</u> | | <u>Pay Per Use</u> | | |
|----|---|---------------------|------------|-----------------------|-----------------------|-----|
| | | <u>Bus</u> | <u>Res</u> | <u>Bus</u> | <u>Res</u> | |
| A2 | Local Exchange Network Access Lines (continued) | | | | | |
| B8 | Custom Calling Features* | | | | | |
| C1 | Individual features | | | | | |
| D1 | Call Waiting/Cancel Call Waiting | \$3.50 | \$2.50 | | | (T) |
| D2 | Basic Call Forward | 3.50 | 2.50 | | | |
| D3 | 3 Way Calling | 3.50 | 2.50 | \$2.00 ⁽¹⁾ | \$2.00 ⁽¹⁾ | (N) |
| D4 | Speed Call 8 ⁽²⁾ | 3.50 | 2.50 | | | (C) |
| D5 | Speed Call 30 | 3.95 | 2.95 | | | |
| D6 | Distinctive Ring One additional directory number per primary line | 5.00 | 4.00 | | | (T) |

* See Condition A8.

⁽¹⁾ The maximum monthly pay per use charge is \$10.00 for residential and business customers, regardless of the number of times the service is activated within a month. (N)

⁽²⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

DATE ISSUED: October 14, 2015

EFFECTIVE DATE: November 15, 2015

FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-15-

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

| | | Monthly Rate | | (T) |
|----|---|--------------|-----------|-----|
| | | Business | Residence | |
| A2 | Local Exchange Network Access Lines (continued) | | | |
| B8 | Custom Calling Features* | | | |
| C2 | Two feature packages | | | |
| D1 | Call Waiting/Cancel Call, Call Forward | \$5.00 | \$4.00 | |
| D2 | Call Waiting/Cancel Call Waiting, 3 Way Calling | 5.00 | 4.00 | |
| D3 | Basic Call Forward, 3 Way Calling | 5.00 | 4.00 | |
| D4 | Call Waiting/Cancel Call Waiting, Speed Call 8 ⁽¹⁾ | 5.00 | 4.00 | (C) |
| D5 | Call Waiting/Cancel Call Waiting | 4.50 | 3.50 | (T) |

* See Condition A8.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

DATE ISSUED: October 14, 2015

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RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-15-

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

| | | <u>Monthly Rate</u> | | (T) |
|----|--|---------------------|------------------|-----|
| | | <u>Business</u> | <u>Residence</u> | |
| A2 | Local Exchange Network Access Lines (continued) | | | |
| B8 | Custom Calling Features* (continued) | | | |
| C3 | Three feature packages | | | |
| D1 | Call Waiting/Cancel Call Waiting, Basic Call Forward, Speed Call 8 ⁽¹⁾ | \$6.50 | N/A | (C) |
| D2 | Call Waiting/Cancel Call Waiting, 3 Way Calling, Speed Cal 18 ⁽¹⁾ | 6.50 | N/A | (C) |
| D3 | Basic Call Forward, 3 Way Calling Speed Call 8 ⁽¹⁾ | 6.50 | N/A | (C) |
| D4 | Call Waiting/Cancel Call Waiting, Basic Call Forward | 6.50 | N/A | |
| D5 | Call Waiting/Cancel Call Waiting. 3 Way Calling | 6.50 | N/A | (T) |

* See Condition A8.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

DATE ISSUED: October 14, 2015

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TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-15-

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

| | | <u>Monthly Rate</u> | | (T) |
|----|---|---------------------|------------------|-----|
| | | <u>Business</u> | <u>Residence</u> | |
| A2 | Local Exchange Network Access Lines (continued) | | | |
| B8 | Custom Calling Features* | | | |
| C7 | Enhanced Custom Calling: | | | |
| | Individual features, each line | | | |
| D1 | Call Forward Busy | \$3.50 | \$2.50 | |
| D2 | Call Forward No Answer | 3.50 | 2.50 | |
| D3 | Call Forward Busy/No Answer | 3.50 | 2.50 | |
| D4 | Call Hold | 3.50 | 2.50 | |
| D5 | Direct Connect Service | 3.50 | 2.50 | |
| D6 | Toll Restriction | 3.50 | 2.50 | |
| D7 | Call Transfer | 3.50 | 2.50 | (T) |

* See Condition A8.

The Four Feature Package service has been grandfathered for existing customers as of July 27, 2001. This service will not be offered to new customers after this date.

DATE ISSUED: October 14, 2015

EFFECTIVE DATE: November 15, 2015

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RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-15-

EXCHANGE AND NETWORK SERVICES TARIFF
FRONTIER COMMUNICATIONS OF THE WHITE MOUNTAINS

TARIFF PART:

Network Access Line Svc.

1st Revised Sheet No. 13

CANCELLING:

Original Sheet No. 13

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

| | | <u>Monthly Rate</u> | | (T) |
|-----|---|---|------------------|-----|
| | | <u>Business</u> | <u>Residence</u> | |
| A2 | Local Exchange Network Access Lines (continued) | | | |
| B9 | Remote Call Forward Service (RCF) | | | |
| C1 | First network access line equipped | \$20.00 # | \$20.00 # | |
| C2 | Additional network access line equipped | 20.00 # | 20.00 # | (T) |
| B10 | Remote Activated Call Forward | 6.99 | 6.50 | (N) |
| A3 | Foreign Exchange Service | | | (T) |
| B1 | Foreign Exchange Network Access Line (contiguous and non-contiguous) | | | (T) |
| C1 | Business and Residence network access line service | Applicable switched access FGA rates as shown in Section 6 of Citizens Utilities Company Intrastate Access Service tariff ## | | |

In addition to applicable charges as shown in Schedule No. A-5.

See Condition A6, B8.

DATE ISSUED: October 14, 2015

EFFECTIVE DATE: November 15, 2015

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TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-15-

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A8 Custom Calling Service

(T)

B1 Custom calling service requires special central office equipment and will be provided for one-party business and residence service and where facilities are available.

C1 Thirty (30) Day Money Back Guarantee

If the customer notifies Citizens he is not satisfied with the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. The feature(s) for which the credit is being issued will be discontinued from the customer's line. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. Any customer that has had any custom calling feature(s), noted in section C2 in service for more than 30 days, will not be eligible for the money back guarantee on that feature(s).

C2 The Thirty Day Money Back Guarantee will apply to the following services:

- | | | |
|---------------------------------|---|--------|
| (1) Basic Call Forward | (6) Distinctive Ring | |
| (2) Call Waiting | (7) Feature Package Two, Three, Four and Five | (T) |
| (3) Cancel Call Waiting | (8) Premier Service Package | |
| (4) 3 Way Calling | (9) Enhanced Custom Calling | (T) |
| (5) Speed Call 8 ⁽¹⁾ | | (T)(C) |

B2 Custom calling service will not be provided in connection with private branch exchange trunk access line service or Centrex service.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

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FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-15-

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A8 Custom Calling Service (continued)

B3 Description of Service

C1 Call Forward

D1 Basic Call Forward - Provides an arrangement for transferring incoming calls to another telephone number within the local area by dialing a code and the number of the service to which calls are being transferred. Enables the customer to forward incoming calls to another telephone number by dialing *72 and the number to which calls are being forwarded to.

D2 Call Forward Variable - Call forwarding permits the customer to arrange his service to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at his discretion.

D3 Call Forward Busy - This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premise other than the provisioned premises.

D4 Call Forward No Answer - This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer pre-selected interval, to another telephone number.

D5 Call Forward Busy/No Answer - A permanently activated service which automatically redirects calls placed to a customer's telephone number to another predetermined telephone number if the caller encounters either a no-answer condition after a specified number of rings or a normal busy-line condition.

C2 Call Waiting/Cancel Call Waiting

Call Waiting is an arrangement whereby a customer who is using an exchange line arranged for call waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. The customer, by flashing the switchhook, is able to have alternative conversation between parties. Cancel Call Waiting allows a Call Waiting subscriber to disable the Call Waiting feature of their telephone for the duration of a telephone call. The subscriber dials a code prior to placing a call to temporarily disable the Call Waiting feature.

(T)

(T)

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A8 Custom Calling Service (continued)

(T)

B3 Description of Service (continued)

C3 3 Way calling

3 Way Calling permits the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

The pay per use charge is activated irrespective of whether the call is completed or not.

C4 Speed Call

Speed Call 8 ⁽¹⁾ - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in an eight-number capacity.

(C)

Speed Call 30 - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in a thirty number capacity.

(T)

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A10 Direct-Inward-Dialing (DID) (continued)

B11 The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of incoming calls.

A11 Remote Call Forward Service (RCF)

(T)

B1 The above rates are for the RCF feature and are in addition to applicable charges for service and equipment with which it is used.

(T)

B2 RCF is not offered where the terminating station is a public coin telephone.

B3 The utility will not provide identification of the originating telephone number to the RCF customer.

(T)

B4 Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.

B5 RCF is not suitable for satisfactory transmission of data.

B6 Call Forward is not available as a feature at the RCF terminating station.

(T)

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

- A11 Remote Call Forward Service (RCF) (continued) (T)
- B7 RCF is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the utility. If, in the opinion of the utility, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station are needed, the customer will be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, such customer's RCF service shall be subject to termination. (T)
- B8 RCF is offered subject to availability of suitable facilities. (T)
- B9 The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:
- C1 A charge for that portion of the call from the originating station to the call forwarding location. This charge will be the charge specified in this tariff or any other applicable tariff for the type of call involved.
- C2 A charge for that portion of the call from the call forwarding location to the terminating station. This charge will be the charge specified in this tariff or any other applicable tariff for the type of call involved.

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DECISION NO.:

DOCKET NO.: T-03214A-15-

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A11 Remote Call Forward Service (RCF) (continued)

(T)

B10 To change the telephone number at the call forwarding location and/or to change the telephone number to which calls are forwarded at the request of the customer, apply the appropriate nonrecurring charges from Schedule No. A-5.

B11 One listing in the directory covering the exchange in which the call forwarding central office is located is provided without additional charge.

A12 Promotions

Rates and charges for selected services may be waived or discounted in specified exchanges during a promotional period. Promotions will be offered after thirty (30) days notice to the Commission, unless otherwise acted upon by the Commission.

A13 Public access line (PAL) service

B1 Description

PAL service provides an access line for use only with a customer-owned, pay telephone (COPT). The PAL service rate does not include a telephone set.

This service allows the customer, within certain limitations, to establish the call rate for sent paid local and long distance calls placed from the COPT. The customer, for purposes of this service, is the individual who subscribes to the access line.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A13 Public access line (PAL) service (continued)

- B12 This service is only available on a measured service basis where available or on a flat rate basis when measured service is not available with the implementation of measured service within a central office, flat rate service will be automatically converted.
- B13 Restrictions apply against the use of PAL service with Foreign Exchange, Foreign District Area Service, Wide Area Telephone Service, Centrex, Custom Calling Service, Remote Call Forward (RCF), Private Line Service and Channels for Data Transmission and all calling plans. (T)
- B14 The customer is responsible for the installation, operation and maintenance of any COPT used in connection with this service.
- B15 The customer will be responsible for payment of utility and/or interexchange carrier toll rates for all sent paid toll calls originating from this service and for directory assistance charges incurred at the COPT. In addition, call screening, call blocking, and or call rating will be the responsibility of the customer.
- B16 Customer-owned pay telephones must be registered in compliance with the FCC's Registration Program or connected behind a FCC registered coupler. A COPT must be installed in compliance with the National Electric Safety Standard.
- B17 The customer shall be responsible for the payment of time and material charges for visits by a utility employee to the customer's COPT when the service difficulty is caused by customer-owned equipment or facilities.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

A18 CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)

B1 Customized Local Area Signaling Service (CLASS) is an optional telephone service arrangement which can provide one or more of the following features:

B2 Description of Service

C1 **Anonymous Call Rejection**

Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, Caller ID with Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "*77" ("1177" on rotary phones) and can be deactivated by dialing "*87" ("1187" on rotary phones). ACR is included with Caller ID with Name only. A call can be completed to a Caller ID with Name subscriber who has activated ACR by (1) placing the call through an operator, (2) placing the call with a telephone credit card, or (3) placing the call after unblocking the telephone number and name.

C2 ***66 Busy Number Redial**

When activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *66. The user can press *86 to deactivate

*66 Busy Number Redial is available on a monthly subscription basis, or on a pay per use basis. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

A18 CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS) (continued)

B2 Description of Service (continued)

C3 ***69 Call Return**

(T)

This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *69. The user can press *89 to deactivate this feature.

Call Return is available on a monthly subscription basis, or on a pay per use basis. The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

C4 **Caller ID**

Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, provided the calling party has not activated the per call restrict options and where technologically feasible. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their name and telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.

(T)

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FILED BY: F. Wayne Lafferty

TITLE: Vice - President

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

A18 CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS) (continued)

B2 Description of Service (continued)

C5 **Caller ID Blocking - per call**

Caller ID Blocking – per call permits the customer to block the display of their directory number on a terminating subscriber's display equipment. To block the delivery of their number, the customer dials an activation code (*67 or 1167 from a rotary phone) prior to placing a call. The feature is automatically deactivated when the customer hangs up. Per Call Blocking is automatically provided on every line.

(T)

(T)

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

A18 CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS) (continued)

B2 Description of Service (continued)

C6 **Caller ID Blocking - per line**

(T)

Caller ID Blocking - per line permits the customer to block the display of their directory number on all calls made from a particular line on the terminating subscriber's display equipment. The customer can unblock a single call by dialing an activation code (*82 or 1182 from a rotary phone) prior to placing a call. The feature is automatically deactivated when the customer hangs up. The customer must sign up for Per Line Blocking. There is no charge for the initial addition to a new or additional line, an in-service access line, or a number change.

C7 **Call Trace**

(T)

Allows a customer to automatically activate a trace record of the last incoming call tracing feature. The customer automatically authorizes and requests the Company to release the results of any and all traces initiated by the customer directly to the customer's servicing law enforcement agency. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the call(s). The customer acknowledges their understanding that under no circumstances will trace results be provided directly to the customer. The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system. Call Trace is available on a monthly subscription basis, or on a pay per use basis. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

Call Tracing is available on a monthly subscription basis, or on a pay per use basis. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

C8 **Call Waiting/Caller ID**

Provides a visual display of the incoming caller's name or number when Call Waiting is activated on the subscriber's line. This service, therefore, combines and enhances Calling Name Delivery, Calling Number Delivery and Call Waiting. A subscriber who is engaged in a conversation and receives an incoming call hears a special call waiting tone and is provided a visual display of the call waiting party's number and/or name. The subscriber must have a Call Waiting Display Terminal capable of alphanumeric display and subscribe to Call Waiting, as well as Calling Name and/or Call Number Delivery.

(T)

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

A18 CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS) (continued)

B2 Description of Service (continued)

☐ C9 **Selective Call Acceptance**

C9 **Selective Call Acceptance**

(T)

Screens incoming calls and only allows access to those telephone numbers on a customer determined list (up to a maximum of 12 telephone numbers). All others will be directed to a pre-recorded message.

C10 **Selective Call Rejection**

(T)

Allows a customer to reject call attempts from up to 15 telephone numbers. To use this service, the customer preprograms telephone numbers of calling parties they wish to reject. Any call attempts to the customer's telephone from these specified numbers will be prevented from being completed to that customer. The calling party will get a recording advising the caller that the called party is not receiving calls. The customer can also add an "unknown" caller to the Selective Call Rejection list by activating the feature immediately after receiving an unwanted call. Selective Call Rejection is activated by dialing "*60" for "1160" from a rotary telephone. After gaining access to the service, the customer can activate or deactivate by dialing an activation/deactivation code as directed by an announcement.

C11 **Priority Call**

Is an incoming call management feature which will allow the subscriber to define a list of calling directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing. Any numbers which are not on the list or which cannot be identified will be given standard treatment. To gain access to this service, the customer dials "*61" or "1161" on a rotary telephone.

C12 **Selective Call Forward**

Allows a customer to select specific telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Selective Call Acceptance is accessed by dialing "*64" or "1164" on a rotary telephone.

(T)

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

A18 CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS) (continued)

B2 Description of Service (continued)

C13 **Multiple Simultaneous Call Forward**

(T)

This feature provides a business customer with the capability to specify the number of calling paths that will be forwarded from one subscriber line to another telephone number. The feature is offered where facilities permit and at no time will this service take precedent over the requirement for these facilities to provide a customer with telephone service. Multiple Simultaneous Call Forward is restricted to voice use only. The feature is available only as an enhancement to one or more of the following features: Call Forwarding, Call Forwarding Busy and Call Forward No answer. Multiple Simultaneous Call Forward is limited to ten (10) call forwarding paths per telephone number. It can be used with any of the following services: B1, PBX, Centrex and ISDN BRI.

B3 Conditions

C1 Customized Local Area Signaling Service (CLASS) is a group of advanced services offered to residential and business customers.

C2 The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Customized Local Area Signaling Service features are applicable only to local calls placed to/from compatible central offices within the same local calling area offering the service.

C3 Operator assisted calls are designed to override the feature calls for emergency purposes.

C4 Coin phones will not be enabled with CLASS features, just as they are not enabled with Custom Calling Services. They will operate with the Customized Local Area Signaling Service system, however, and interaction with all the features will be permitted.

C5 The Utility does not assure the delivery or non-delivery of calling numbers or the accuracy or completeness in the name, number or other information delivered to the customer in conjunction with Caller ID and *66 Busy Number Redial services and other similar services identified in this tariff. Some calls may not display name and/or number information and/or *66 Busy Number Return may not be available for some calls, including but not limited to, those calls from callers who block their information, calls from or routed through certain Utility and/or third party equipment or networks, and calls from certain types of customer provided equipment. The Utility is not liable to the customer or any party for any error, omission, incomplete call or mistake associated with Caller ID and *66 Busy Number Redial or other similar services identified in this tariff.

(T)

(T)

(T)

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DECISION NO.:

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

A18 CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS) (continued)

B4 Rates

C1 The following charges are for the features only and are in addition to applicable charges for service.

| | Monthly - Per Line | | Usage - Per Call | |
|---|--------------------|----------|-----------------------|-----------------------|
| | Residence | Business | Residence | Business |
| Anonymous Call Rejection | \$3.50 | \$4.00 | | |
| *66 Busy Number Redial | \$2.50 | \$3.50 | \$0.75 ⁽¹⁾ | \$0.75 ⁽²⁾ |
| *69 Call Return | \$2.95 | \$3.95 | \$0.75 ⁽¹⁾ | \$0.75 ⁽²⁾ |
| Caller ID | \$5.95 | \$7.95 | | |
| Caller ID Blocking | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Call Trace | \$4.00 | \$5.00 | \$0.75 | \$0.75 |
| Call Waiting/Caller ID | \$0.50 | \$0.50 | | |
| Selective Call Acceptance | \$3.50 | \$4.50 | | |
| Selective Call Rejection | \$2.50 | \$3.50 | | |
| Priority Call | \$3.50 | \$4.00 | | |
| Selective Call Forward | \$5.00 | \$5.00 | | |
| Multiple Simultaneous Call Forward | | \$11.00 | | |
| CLASS Value PAK - *69 Call Return, Caller ID, Anonymous Call Rejection | \$8.95 | \$9.95 | | |
| CID with Name Value PAK - *69 Call Return, Caller ID, Anonymous Call Rejection | \$9.95 | \$11.95 | | |

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(T)

(T)

(T)

C2 Non-recurring service charges:

D1 For any single or group of CLASS Services taken concurrent with new or additional access line requests see Service Connection Charges for new access line (Schedule A-5, A1)

D2 For any single or group of CLASS Services taken as an addition to an in-service access line see Special Service Charges (Schedule A-5, A3).

D3 There is no charge for the initial addition of Per Line Blocking to a new or additional line, an in-service access line, or a number change. Charges apply for subsequent changes. Charges do not apply to Law Enforcement and Domestic Violence Agencies.

(1) The maximum monthly pay per use charge is \$6.00 for residential customers, regardless of the number of times the service is activated within a month.

(2) The maximum monthly pay per use charge is \$7.50 for business customers regardless of the number of times the service is activated within a month.

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SCHEDULE NO. A-4

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 52 of this schedule are effective as of the date shown on each sheet.

| <u>Sheet</u> | <u>Number of Revision</u> | <u>Sheet</u> | <u>Number of Revision</u> |
|--------------|---------------------------|--------------|---------------------------|
| 1 | 30 th Revised | 30 | Original |
| 1.1 | 5 th Revised | 31 | Original |
| 2 | 2 nd Revised | 32 | Original |
| 3 | 1 st Revised | 33 | 4 th Revised |
| 4 | Original | 34 | 4 th Revised |
| 5 | Original | 35 | Original |
| 6 | 1 st Revised | 35.1 | Original |
| 7 | Original | 36 | 2 nd Revised |
| 8 | Original | 37 | 1 st Revised |
| 9 | Original | 38 | Original |
| 10 | Original | 38.1 | Original |
| 11 | Original | 39 | 2 nd Revised |
| 12 | 2 nd Revised | 40 | 1 st Revised |
| 13 | 2 nd Revised | 41 | 2 nd Revised |
| 14 | 2 nd Revised | 42 | 5 th Revised |
| 15 | 2 nd Revised | 43 | 5 th Revised |
| 16 | 1 st Revised | 44 | 3 rd Revised |
| 17 | 3 rd Revised | 45 | 2 nd Revised |
| 18 | 2 nd Revised | 46 | 2 nd Revised |
| 19 | 2 nd Revised | 47 | 2 nd Revised |
| 20 | Original | 47.1 | Original |
| 21 | Original | 48 | 1 st Revised |
| 22 | 1 st Revised | 49 | 1 st Revised |
| 23 | 1 st Revised | 50 | 2 nd Revised |
| 24 | Original | 51 | 1 st Revised |
| 25 | Original | 52 | 2 nd Revised |
| 26 | Original | | |
| 27 | Original | | |
| 28 | 1 st Revised | | |
| 29 | 1 st Revised | | |

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SCHEDULE NO. A-4

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 53 through 88 of this schedule are effective as of the date shown on each sheet.

| <u>Sheet</u> | <u>Number of Revision</u> | <u>Sheet</u> | <u>Number of Revision</u> |
|--------------|-------------------------------|--------------|-------------------------------|
| 53 | 1 st Revised | 82 | Original |
| 54 | Original | 83 | 1st Revised |
| 55 | 1 st Revised | 84 | Original |
| 56 | 1st Revised | 85 | Original |
| 57 | Original | 86 | 1st Revised |
| 58 | 1st Revised | 87 | Original |
| 59 | 2nd Revised | 88 | Original |
| 60 | 1 st Revised | | |
| 61 | 1 st Revised | | |
| 62 | 3rd Revised | | |
| 63 | 3rd Revised | | |
| 64 | 3rd Revised | | |
| 65 | 2 nd Revised | | |
| 66 | 1 st Revised | | |
| 67 | 1 st Revised | | |
| 68 | 1 st Revised | | |
| 69 | 1 st Revised | | |
| 70 | 1 st Revised | | |
| 71 | 1 st Revised | | |
| 72 | 1 st Revised | | |
| 73 | Original | | |
| 74 | Original | | |
| 75 | 1st Revised | | |
| 76 | 1st Revised | | |
| 77 | Original | | |
| 78 | Original | | |
| 79 | 1st Revised | | |
| 80 | Original | | |
| 81 | Original | | |

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SCHEDULE NO. A-4

BUNDLED SERVICES

A1 FRONTIER CHOICES

A1.1 GENERAL

B1 Frontier Choices bundle offerings provide residential customers a combination of local services and features. The bundles include either one or two Flat Rate Residential Access Lines, a combination of enhanced calling features plus ten free local directory assistance calls. Customer's subscribing to those plans may select any or all of the following services/features for a monthly flat rate charge.

B2 Frontier Choices - Enhanced Line

- One – Single Party Residential Access line
- Touch Calling
- Anonymous Call Rejection
- Basic Call Forward
- Call Forward Busy (T)
- Call Forward No Answer
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Caller ID with Number ⁽¹⁾
- Caller ID with Name ⁽¹⁾ (T)
- Distinctive Ring (T)
- Selective Call Acceptance
- Selective Call Rejection
- Speed Call 8 ⁽²⁾ ⁽³⁾ (T)(C)
- Speed Call 30 ⁽²⁾
- 3 Way Calling (T)
- Toll Restriction
- Priority Call (T)
- *69 Call Return |
- *66 Busy Number Redial (T)
- 10 local Directory Assistance Calls

⁽¹⁾ May select only one Caller ID feature.

⁽²⁾ May select only one Speed Call feature.

⁽³⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
(N)

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DOCKET NO.: T-03214A-15-

SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A1 FRONTIER CHOICES (Continued)

A1.1 GENERAL (Continued)

B3 Frontier Choices - Enhanced Line with Second Line

- Two – Single Party Residential Access Lines
- Touch Calling
- Federal non-primary End User Common Line (“EULC”) charge
- Anonymous Call Rejection
- Basic Call Forward (T)
- Call Forward Busy
- Call Forward No Answer
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Caller ID with Number ⁽¹⁾ (T)
- Caller ID with Name ⁽¹⁾ |
- Distinctive Ring (T)
- Selective Call Acceptance
- Selective Call Rejection
- Speed Call 8 ⁽²⁾ ⁽³⁾ (T)(C)
- Speed Call 30 ⁽²⁾ |
- 3 Way Calling (T)
- Toll Restriction
- Priority Call (T)
- *69 Call Return |
- *66 Repeat Dialing (T)
- 10 local Directory Assistance Calls

⁽¹⁾ May select only one Caller ID feature.

⁽²⁾ May select only one Speed Call feature.

⁽³⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
(N)

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BUNDLED SERVICES (Continued)

A2 Frontier Feature5 Pack Package

A2.1 GENERAL

B1 Frontier Feature5 Pack Package includes Caller ID Name and Number and, Call Forward ² features plus three additional features as listed below. Business customers subscribing to the package are entitled to unlimited use of the selected features.

B2 In addition to Caller ID Name and Number, and Call Forward, customers' subscribing to this package will also be able to select three (3) features from the following list:

- Call Waiting
- *66 Busy Redial
- *69 Call Return
- 3 Way Calling
- Hunting
- Speed Call 8 ⁽¹⁾

(T)

(T)(C)

B3 Optional Frontier Feature5 Pack Basic Voice Mail (where technically available in the serving wire center):

- Frontier Feature5 Pack Basic Voice Mail Package includes Caller ID Name and Number, and Call Forward, three additional features as listed above and Basic Voice Mail.

B4 All rules, regulations and limitations as specified elsewhere in this Tariff for the respective service/features requested in the Frontier Feature5 Pack Package shall apply.

B5 A description of services and special conditions pertaining to the features as specified in General B1, B2 and B3, preceding are listed in Schedule A-1 of this Tariff.

* May select only one Speed Call feature.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

² Customers may select their Call Forward features from the following: Call Forward Variable, Call Forward Busy Fixed, Call Forward No Answer Fixed and Call Forward Fixed.

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(N)

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BUNDLED SERVICES (Continued)

A3 FRONTIERWORKSsm SMALL BUSINESS SOLUTIONS (Continued)

A3.3 General (Continued)

D. Optional Services

The following services may be added to any of the bundles above:

1. FrontierWorkssm Select5

Choice of five of the following:

Caller ID Name and Number

Basic Call Forward or Call Forward Variable ⁽¹⁾

Call Waiting

Speed Call 8 ⁽³⁾ or Speed Call 30

3 Way Calling

*66 Busy Number Redial

*69 Call Return

Hunting ⁽²⁾

(T)

(T)

(T)(C)

(T)

⁽¹⁾ In the FrontierWorks Select5 package, "Call Forward" forwards all calls to a user-changeable forward-to number. It overrides Call Forward Busy Line and Call Forward No Answer. "Call Forward Variable" is the name for "Call Forward" in some markets. They are functionally the same.

⁽²⁾ In the FrontierWorks Select5 package, "Hunting" can be either Regular Hunt, which ends with the last number in the hunt group, or Circular Hunt, which searches all lines in a multiline hunt group, regardless of point of entry into the hunt group. The offered version will depend on its availability in the existing tariff. Call Forward Busy Line cannot be used with Hunting.

⁽³⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

(N)

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BUNDLED SERVICES (Continued)

A3 FRONTIERWORKSsm SMALL BUSINESS SOLUTIONS (Continued)

A3.3 General (Continued)

D. Optional Services (Continued)

The following services may be added to any of the bundles above:

2. FrontierWorkssm Select5 with Voice Mail

Voice Mail Service, plus choice of five of the following:

Caller ID Name and Number

Basic Call Forward or Call Forward Variable ⁽¹⁾

Call Waiting

Speed Call 8 ⁽³⁾ or Speed Call 30

3 Way Calling

*66 Busy Number Redial

*69 Call Return

Hunting ⁽²⁾

(T)

(T)

(T)(C)

|

(T)

⁽¹⁾ In the FrontierWorks Select5 package, "Call Forward" forwards all calls to a user-changeable forward-to number. It overrides Call Forward Busy Line and Call Forward No Answer. "Call Forward Variable" is the name for "Call Forward" in some markets. They are functionally the same.

⁽²⁾ In the FrontierWorks Select5 package, "Hunting" can be either Regular Hunt, which ends with the last number in the hunt group, or Circular Hunt, which searches all lines in a multiline hunt group, regardless of point of entry into the hunt group. The offered version will depend on its availability in the existing tariff. Call Forward Busy Line cannot be used with Hunting.

⁽³⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

(N)

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BUNDLED SERVICES (Continued)

A4 CITIZENS BUSINESS SELECT

A4.1 General

B1 Citizens Business Select does not include an access line. Customers subscribing to this plan may select five (5) features from the following list:

- Anonymous Call Rejection
- Basic Call Forward (T)
- Call Forward Busy
- Call Forward No Answer
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Caller ID with Number* (T)
- Caller ID with Name* (T)
- Distinctive Ring
- Selective Call Acceptance
- Selective Call Rejection
- Speed Call 8 ⁽¹⁾ (T)(C)
- 3 Way Calling
- Priority Call
- *69 Call Return
- *66 Busy Number Redial (T)

B2 All rules, regulations and limitations as specified elsewhere in this Tariff for the respective services/features requested in a Citizens Business Select plan shall apply.

* May select only one Caller ID feature.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
(N)

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BUNDLED SERVICES (Continued)

A5 FRONTIERWORKSsm BUSINESS CONNECTIONS (Continued)

A5.3 General (Continued)

B. Bundle 2

1. Two Business Access Line, including Call Forward Busy and Call Forward No Answer, and Caller ID with Name
2. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

C. Bundle 3

1. Two Centrex lines, including the following features.
2. The included features are:

Basic Call Forward
Call Transfer
Caller ID with Name
Hunting

(T)

3 Way Calling
Abbreviated Dialing (Where Available)

(T)

3. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

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BUNDLED SERVICES (Continued)

A5 FRONTIERWORKSsm BUSINESS CONNECTIONS (Continued)

A5.3 General (Continued)

D. Optional Services

1. The following services may be added to Bundles 1 and 2 described above:

a. FrontierWorks Optional Business Feature Package.

Choice of five of the following:

Call Waiting/Cancel Call Waiting
Speed Call 8 ⁽¹⁾ or Speed Call 30
3 Way Calling
*69 Call Return
*66 Busy Number Redial
Hunting
Basic Call Forward

(T)
| (C)
|
(T)

(T)

2. The following features may be added to Bundle 3. (Centrex Bundle):

a. Optional Centrex Features

Choice of any or all of the following:

Call Waiting/Cancel Call Waiting
Speed Call 8 ⁽¹⁾ or Speed Call 30
*69 Call Return
*66 Busy Number Redial
Basic Call Forward

(T)
| (C)
|
(T)

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
(N)

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BUNDLED SERVICES (Continued)

A6 Frontier Small Business Advantage

A6.1 Applicability

Applicable to business customers requesting Frontier Small Business Advantage.

A6.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Office and/or operating systems capable of providing Frontier Small Business Advantage as said exchanges are defined on the maps contained in this tariff.

A6.3 General

Frontier Small Business Advantage is a package offering available to Business customers that subscribe to flat rate Business service. The package includes two Basic Business lines; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

A. Bundle 1 – Basic Bundle 200 Minutes

Two Basic Business lines

Touch Calling

(T)

Basic Call Forward

(T)

Call Transfer

Caller ID with Name

Access Line Hunting Service (ALH) (where available)

3 Way Calling

(T)

Abbreviated Dialing (where available)

Message Waiting Indicator

200 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

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BUNDLED SERVICES (Continued)

A6 Frontier Small Business Advantage (Continued)

A6.3 General (Continued)

B. Bundle 2 – Basic Bundle 400 Minutes

Two Basic Business lines

Touch Calling

(T)

Basic Call Forward

(T)

Call Transfer

Caller ID with Name

Access Line Hunting Service (ALH) (where available)

3 Way Calling

(T)

Abbreviated Dialing (where available)

Message Waiting Indicator

400 Block of Time Long Distance Minutes

C. Bundle 3 – Basic Bundle 600 Minutes provided by Frontier Communications of America, Inc.

Two Basic Business lines

Touch Calling

(T)

Basic Call Forward

(T)

Call Transfer

Caller ID with Name

Access Line Hunting Service (ALH) (where available)

3 Way Calling

(T)

Abbreviated Dialing (where available)

Message Waiting Indicator

600 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

D. The following services may be added to the bundle and will be billed on a per feature basis as defined in A6.4.D.

Additional Features:

*66 Busy Number Redial

(T)

*69 Call Return

Call Forward Busy

Call Forward No Answer

Speed Call 8

Priority Call

Call Waiting/Cancel Call Waiting

(T)

(C)
(N)
(N)

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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BUNDLED SERVICES (Continued)

A7 Frontier Digital Phone Service

A7.1 Applicability

Applicable to Single-party Residential Flat rate service.

A7.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Bundle as said exchanges are defined on the maps contained in this tariff.

A7.3 General

A. Frontier Digital Phone Service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one Basic Flat Rate Access Line, Touch Calling, Custom Calling features, Unlimited Extended Area Service and Unlimited Budget Measured Service. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

| | | |
|------------------------------------|-----------------------------------|-----|
| Single Party Flat Rate Access Line | Unlimited Budget Measured Service | |
| Call Forward Busy/No Answer | Call Waiting/ ancil Call Waiting | (T) |
| Unlimited Extended Area Service | Caller ID with Name | (T) |
| | Touch Calling | |

C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule A7.4.C.

| | | |
|------------------------|---------------------------|-----|
| Call Forward Fixed | Priority Call | (T) |
| *69 Call Return | Anonymous Call Rejection | |
| *66 Busy Number Redial | Call Trace | |
| 3 Way Calling | Selective Call Acceptance | (C) |
| Speed Call 8 or 30 | Selective Call Rejection | (T) |
| Call Waiting/Caller ID | Caller ID | |

(1) This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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BUNDLED SERVICES (Continued)

A8 Frontier Digital Phone X1

A8.1 Applicability

Applicable to Single-party Residential Flat rate service.

A8.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone X1 service as said exchanges are defined on the maps contained in this tariff.

A8.3 General

A. Frontier Digital Phone X1 service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one Basic Flat Rate Access Line, Touch Calling, Custom Calling features, Unlimited Extended Area Service and Unlimited Budget Measured Service. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

| | | |
|------------------------------------|----------------------------------|--------|
| Single Party Flat Rate Access Line | Call Waiting/Cancel Call Waiting | (T) |
| Call Forward Busy/No Answer | Caller ID with Name | (T) |
| Unlimited Extended Area Service | Touch Calling | |
| Unlimited Budget Measured Service | Speed Call 8 ⁽¹⁾ | (T)(C) |

C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule A8.4.C.

| | | |
|-----------------------------------|---------------------------|--------|
| Call Forward Fixed | Priority Call | (T) |
| *69 Call Return | Anonymous Call Rejection | |
| *66 Busy Number Redial | Call Trace | |
| 3 Way Calling | Selective Call Acceptance | |
| Speed Call 8 ⁽¹⁾ or 30 | Selective Call Rejection | (T)(C) |
| Call Waiting/Caller ID | Caller ID | (N) |
| | | (N) |

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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BUNDLED SERVICES (Continued)

A9 FRONTIER BUSINESS UNLIMITED SERVICE

A9.1 Applicability

Applicable to Single-party Business Flat rate service.

A9.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Business Unlimited Service as said exchanges are defined on the maps contained in this tariff.

A9.3 General

A. Frontier Business Unlimited Service is a bundled offering available to Business customers that subscribe to a maximum of ten Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Touch Calling Service and Custom Calling features. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

| | | |
|--|------------------------|-----|
| Single Party Flat Rate Access Line | Caller ID with Name | (T) |
| Extended Area Service | Call Forward Busy | |
| Touch Calling Service | Call Forward No Answer | (T) |
| Two features from the feature package listed below | | |

C. Frontier Business All In Feature Package

These features can be added to the bundle in accordance with the rate listed in item A9.4.C.

| | | |
|----------------------------------|-----------------------------|-----|
| Call Waiting/Cancel Call Waiting | Basic Call Forward | (T) |
| Anonymous Call Rejection | Speed Call 8 ⁽¹⁾ | (C) |
| *66 Busy Number Redial | 3 Way Calling | |
| *69 Call Return | Caller ID Blocking | (T) |
| Selective Call Acceptance | Call Waiting ID | |
| Selective Call Rejection | Hunting | |
| Priority Call | | (T) |

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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BUNDLED SERVICES (Continued)

A9 FRONTIER BUSINESS UNLIMITED SERVICE (Continued)

A9.5 Special Conditions (Continued)

- E. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- F. The bundle rate will appear as a single line item on the customer's bill.
- G. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- H. The bundle cannot be used in association with a Residential Line, PBX Service, ISDN Service, Toll Free Service, Remote Call Forward (RCF) and Foreign Exchange Services.

(T)

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BUNDLED SERVICES (Continued)

A10 FRONTIER ONEVOICE

A10.1 Applicability

Applicable to Single-party Business Flat rate service.

A10.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier OneVoice Service as said exchanges are defined on the maps contained in this tariff.

A10.3 General

Frontier OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one Basic Flat Rate Access Line, Touch Calling, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

| | | |
|------------------------------------|--------------------------|-----|
| Single Party Flat Rate Access Line | Caller ID | |
| Touch Calling | Anonymous Call Rejection | |
| Call Forward Busy/No Answer | Basic Call Forward | (T) |
| Unlimited Extended Area Service | Multi-line Hunting | |
| Call Waiting/Cancel Call Waiting | 3 Way Calling | (T) |

Premium Feature Package

| | | |
|------------------------|---------------------------|-----|
| *69 Call Return | Selective Call Forward | (T) |
| Call Transfer | Selective Call Acceptance | |
| Distinctive Ring | Selective Call Rejection | |
| *66 Busy Number Redial | Speed Call 30 | (T) |
| Priority Call | | (T) |

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BUNDLED SERVICES (Continued)

A10 FRONTIER ONEVOICE (Continued)

A10.4 Special Conditions

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- C. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
- E. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
- F. The bundle rate will appear as a single line item on the customer's bill.
- G. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- H. The bundle cannot be used in association with a Residential Line, Remote Call Forward (RCF), ISDN Service, Centrex, and Foreign Exchange Services. (T)
- I. The bundle is offered on a month-to-month, one, two or three year term basis.
- J. Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
- K. Term plans will auto renew unless notification is received from the customer sixty days in advance.

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BUNDLED SERVICES (Continued)

A11 Frontier Business Essentials

A11.1 Applicability

Applicable to Business Flat rate service.

A11.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Essentials bundle as said exchanges are defined on the maps contained in this tariff.

A11.3 General

A. Frontier Business Essentials is a package offering available to Business Customers. The package includes a flat rate Basic Business Line; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

B. Features and Services

Flat Rate Business Line

Extended Area Service

Touch Calling

Basic Call Forward

Three features from the feature package listed in A11.4.C following

(T)
(T)

C. Optional Features Package ⁽¹⁾

*66 Busy Number Redial

*69 Call Return

3 Way Calling

Speed Call 8 ⁽²⁾

Call Forward Variable

(T)
|
(T)(C)

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 23, 2010.

⁽²⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
(N)

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BUNDLED SERVICES (Continued)

A11 Frontier Business Essentials (Continued)

A11.3 General (Continued)

D. Frontier Business All In Feature Package

These features can be added to the bundle in accordance with the rate listed in Section No. A11.4.C.

| | |
|----------------------------------|-----------------------------|
| Caller ID with Name | Basic Call Forward |
| Call Waiting/Cancel Call Waiting | Call Forward Busy |
| Anonymous Call Rejection | Call Forward No Answer |
| *66 Busy Number Redial | Speed Call 8 ⁽²⁾ |
| *69 Call Return | 3 Way Calling |
| Selective Call Acceptance | Caller ID Blocking |
| Selective Call Rejection | Call Waiting ID |
| Priority Call | Hunting |

(T)
|
(C)
(T)

A11.4 Rates and Charges

- A. Federal Subscriber Line Charge will be billed separately from the bundled offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this Section, Service Connection Charges as specified in Tariff Schedule A-5 apply to the installation of individual components of the bundle.
- C. Frontier Business Essentials bundle is provided at the following rate:

Monthly Rate

| | |
|--|---------|
| Frontier Business Essentials | \$39.99 |
| Optional Features Package ⁽¹⁾ | 3.99 |
| Frontier Business All In Feature Package | 4.99 |

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 23, 2010.

⁽²⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
(N)

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BUNDLED SERVICES (Continued)

A12 Frontier Digital Phone Plus Service

A12.1 Applicability

Applicable to Single-party Residential Flat rate service.

A12.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Plus bundle as said exchanges are defined on the maps contained in this tariff.

A12.3 General

A. The Frontier Digital Phone Plus Service is a bundled offering available to Residential customers. The bundle includes the following components: two Basic Flat Rate Access Lines, Custom Calling features, Touch Calling and Unlimited Extended Area Service. Customers may select any or all of the following features for a monthly rate charge.

B. Basic Bundle

Two Single Party Flat Rate Access Lines

Call Forward Busy/No Answer

(T)

Unlimited Extended Area Service

Unlimited Budget Measured Service

Call Waiting/Cancel Call Waiting

(T)

Caller ID with Name

Touch Calling

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BUNDLED SERVICES (Continued)

A12 Frontier Digital Phone Plus Service (Continued)

A12.3 General (Continued)

C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule No. A12, item A12.4.C.

| | |
|-----------------------------------|--------|
| Basic Call Forward | (T) |
| Call Forward Fixed | |
| *69 Call Return | (T) |
| *66 Busy Number Redial | |
| 3 Way Calling | |
| Speed Call 8 ⁽¹⁾ or 30 | (T)(C) |

A12.4 Rates and Charges

- A. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection charges as specified in Tariff Schedule A-5 apply to the installation of the bundle.
- C. Frontier Digital Phone Plus Service is provided at the following rates:

| | Monthly Rate |
|-------------------------------------|--------------|
| Frontier Digital Phone Plus Service | \$39.99 |
| Stay Connected Seasonal Offering | |
| See Special Condition (J) | 6.74 |
| Digital Phone Enhanced Feature Pack | 3.99 |

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
(N)

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BUNDLED SERVICES (Continued)

A12 Frontier Digital Phone Plus Service (Continued)

A12.3 General (Continued)

C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule No. A12, item A12.4.C.

| | | |
|-----------------------------------|---------------------------|--------|
| Call Forward Fixed | Priority Call | (T) |
| *66 Busy Number Redial | Anonymous Call Rejection | |
| *69 Call Return | Call Trace | (T) |
| 3 Way Calling | Selective Call Acceptance | |
| Speed Call 8 ⁽¹⁾ or 30 | Selective Call Rejection | (T)(C) |
| Call Waiting/Caller ID | Caller ID | |

A12.4 Rates and Charges

A. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.

B. Unless otherwise stated elsewhere in this section, Service Connection charges as specified in Tariff Schedule A-5 apply to the installation of the bundle.

C. Frontier Digital Phone Plus Service is provided at the following rates:

| | Monthly Rate |
|---|--------------|
| Frontier Digital Phone Plus Service | \$39.99 |
| Stay Connected Seasonal Offering See Special Condition (J) | 6.74 |
| Digital Phone Enhanced Feature Pack | 2.99 |

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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DECISION NO.:

DOCKET NO.: T-03214A-15-

SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A13 Frontier Digital Phone Plus X1

A13.1 Applicability

Applicable to Single-party Residential Flat rate service.

A13.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Plus X1 service as said exchanges are defined on the maps contained in this tariff.

A13.3 General

A. Frontier Digital Phone Plus X1 service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: two Basic Flat Rate Access Lines, Touch Calling, Custom Calling features, Touch Calling and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

| | | |
|---|----------------------------------|--------|
| Two Single Party Flat Rate Access Lines | Call Waiting/Cancel Call Waiting | (T) |
| Call Forward Busy/No Answer | Caller ID with Name | (T) |
| Unlimited Extended Area Service | Touch Calling | |
| Unlimited Budget Measured Service | Speed Call 8 | (T)(C) |

C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule A13.4.C.

| | | |
|-----------------------------------|---------------------------|--------|
| Call Forward Fixed | Priority Call | (T) |
| *69 Call Return | Anonymous Call Rejection | |
| *66 Busy Number Redial | Call Trace | |
| 3 Way Calling | Selective Call Acceptance | |
| Speed Call 8 ⁽¹⁾ or 30 | Selective Call Rejection | (T)(C) |
| Call Waiting/Caller ID | Caller ID | |

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A14 Frontier Business Metro Service

A14.1 Applicability

Applicable to Single Party Business flat rate service.

A14.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Business Metro service as said exchanges are defined on the maps contained in this tariff.

A14.3 General

A. Frontier Business Metro Service is a bundled offering available to Business Customers that subscribe to a maximum of ten Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line and Custom Calling features. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Line Bundle:

Flat Rate Business Line
Caller ID with Name
Call Waiting
Call Forward Fixed
Touch Calling

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C. Add-on Feature Pack:

*66 Busy Number Redial
*69 Call Return
3 Way Calling
Speed Calli30
Call Forward Variable

(T)
|
(T)

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SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A14 Frontier Business Metro Service (Continued)

A14.5 Special Conditions (Conditions)

- F. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate. The call detail for EAS calls will not be displayed on the bill.
- G. Service Charges apply if the customer switches from a bundle to an unbundled service.
- H. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering.
- I. All other applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
- J. Customer must designate Frontier Communications of America, Inc., as their primary interexchange carrier for both their Intra and InterLATA long distance services and select Frontier's Business Metro long-distance plan for each bundle ordered.
- K. The bundle cannot be used in association with a Residential Line, PBX Service, Centrex Service, ISDN Service, Toll Free Service, Remote Call Forward (RCF) and Foreign Exchange Services.

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SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A15 Frontier Digital Phone 100

A15.1 Applicability

Applicable to Single Party Residential flat rate service.

A15.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone 100 service as said exchanges are defined on the maps contained in this tariff.

A15.3 General

A. The Frontier Digital Phone 100 is a bundled offering available to residential customers that subscribe to flat rate service.

B. Basic Line Bundle:

One Flat Rate Business Line
Extended Area Service
Touch Calling
Speed Call 8 ⁽¹⁾

(T)(C)

C. The following enhanced features may be added to the bundle at the rates listed in the rate section of this tariff:

Call Forward Busy
Basic Call Forward
Call Waiting/Cancel Call Waiting
3 Way Calling
Call Trace
*66 Busy Number Redial
Speed Call 30
*69 Call Return
Call Waiting/Caller ID
Caller ID with Name

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⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A16 FRONTIER SIMPLY UNLIMITED SERVICE-LEADER

A16.1 Applicability

Applicable to Single-party Business Flat rate service.

A16.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Simply Unlimited Service-Leader as said exchanges are defined on the maps contained in this tariff.

A16.3 General

A. Frontier Simply Unlimited Service-Leader is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Touch Calling Service, Custom Calling features and Unlimited Extended Area Service. The bundle also includes the End User Common Line Charge and the Access Recovery Charge found in the federal tariff. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

| | |
|--|---------------------------------|
| Single Party Flat Rate Access Line | Unlimited Extended Area Service |
| Touch Calling Service | Caller ID with Name |
| Call Forwarding Busy/No Answer | |
| Eight features from the feature package listed below | |

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EXCHANGE AND NETWORK SERVICES TARIFF
FRONTIER COMMUNICATIONS OF THE WHITE MOUNTAINS

TARIFF PART: Bundled Services
3rd Revised Sheet No. 63
CANCELLING: 2nd Revised Sheet No. 63

SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A16 FRONTIER SIMPLY UNLIMITED SERVICE-LEADER (Continued)

A16.3 General (Continued)

C. Frontier Business All In Feature Package

| | |
|-----------------------------------|--------------------------|
| Call Waiting/Cancel Call Waiting | *69 Call Return |
| 3 Way Calling | Call Transfer |
| Speed Call 8 ⁽¹⁾ or 30 | Caller ID Blocking |
| Distinctive Ring | *66 Busy Number Redial |
| Multiline Hunt Service | Call Forward Variable |
| Anonymous Call Rejection | Call Forward Busy |
| Call Forward No Answer | Call Waiting ID |
| Priority Call | Selective Call Forward |
| Selective Call Acceptance | Selective Call Rejection |

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A16.4 Rates

- A. The End User Common Line Charge and Access Recovery Charge are included in the bundle. All other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Section 5 of this tariff apply to the installation of individual components of the bundle.

Monthly Rate

| | |
|---|---------|
| Frontier Simply Unlimited Service-Leader (Bundle 1-3) | \$48.99 |
| Additional Bundle (Bundle 4-12) | 33.99 |
| All In Feature Package | 4.99 |

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A16 FRONTIER SIMPLY UNLIMITED SERVICE-LEADER (Continued)

A16.5 Special Conditions

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- C. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- E. Frontier Simply Unlimited Service-Leader includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of basic local service.
- F. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
- G. The bundle rate will appear as a single line item on the customer's bill.
- H. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- I. The bundle cannot be used in association with a Residential Line, PBX Service, Centrex Service, Remote Call Forward (RCF), ISDN Service, Toll Free Service, and Foreign Exchange Services. (T)

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SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A19 FRONTIER BUSINESS NATIONWIDE UNLIMITED SERVICE II (Continued)

A19.5 Special Conditions (Continued)

- F. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
- G. The bundle rate will appear as a single line item on the customer's bill.
- H. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- I. The bundle cannot be used in association with a Residential Line, PBX Service, Centrex Service, Remote Call Forward (RCF), ISDN Service, Toll Free Service, and Foreign Exchange Services. (T)
- J. The bundle is offered on a month-to-month basis.
- K. Up to eleven additional bundles can be purchased at a discount rate.
- L. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.

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SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A20 FRONTIER BUSINESS LOCAL UNLIMITED II

A20.1 Applicability

Applicable to Single-party Business Flat rate service.

A20.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Business Local Unlimited II as said exchanges are defined on the maps contained in this tariff.

A20.3 General

A. Frontier Business Local Unlimited II is a package offering available to Business customers. The package includes a flat rate Basic Business Line; a combination of enhanced calling features, Touch Calling Service and certain designated non-regulated services and price-listed services.

B. Basic Bundle:

Flat Rate Business Line
Unlimited Extended Area Service
Touch Calling
Two features from the Frontier Business All in Feature package listed below

C. Frontier Business All In Feature Package

| | |
|----------------------------------|--------------------------|
| Call Waiting/Cancel Call Waiting | *69 Call Return |
| 3 Way Calling | Call Transfer |
| Speed Call 8 or 30 | Caller ID with Name |
| Distinctive Ring | Caller ID Blocking |
| Multiline Hunt Service | *66 Busy Number Redial |
| Anonymous Call Rejection | Call Forward Variable |
| Call Forward No Answer | Call Forward Busy |
| Priority Call | Call Waiting ID |
| Selective Call Acceptance | Selective Call Forward |
| | Selective Call Rejection |

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⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A21 FRONTIER DIGITAL PHONE ESSENTIALS

A21.1 General

The Frontier Digital Phone Essentials is a bundle offering available to residential customers that subscribe to flat rate service. The bundle includes one Basic Flat Rate Residential One-Party Access Line, a combination of local features, Unlimited Extended Area Service and Touch Tone Service. Customer's can take any combination of features for the same flat rate charge. The feature package is optional and is available for an additional charge.

Basic Bundle

| | | |
|---------------------------------|----------------------------------|-----|
| Basic Flat Rate Access Line | Call Waiting/Caller ID | |
| Unlimited Extended Area Service | Call ID with Name | |
| Touch Calling | Call Waiting/Cancel Call Waiting | (T) |

Feature Package

| | | |
|---------------------------|-----------------------------|--------|
| 3 Way Calling | Speed Call 8 ⁽¹⁾ | (T)(C) |
| *66 Busy Number Redial | Call Waiting | |
| *69 Call Return | Call Forward Busy | (T) |
| Anonymous Call Rejection | Selective Call Rejection | |
| Basic Call Forward | Priority Call | (T) |
| Selective Call Acceptance | | |

A21.2 Special Conditions

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed rates.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A22 FRONTIER DIGITAL PHONE UNLIMITED

A22.1 General

The Frontier Digital Phone Unlimited Service is a bundle offering available to residential customers. The bundle includes one Basic Flat Rate Residential One-Party Access Line, Unlimited Extended Area Service, Touch Tone and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

| | | |
|---------------------------------|----------------------------------|--------|
| Basic Flat Rate Access Line | Call Waiting/Caller ID | |
| Unlimited Extended Area Service | Speed Call 8 ⁽¹⁾ | (T)(C) |
| Repeat Dial | *69 Call Return | (T) |
| Caller ID with Name and Number | Call Waiting/Cancel Call Waiting | |
| Touch Calling | | (T) |

Feature Package

| | | |
|--------------------------|---------------------------|-----|
| Call Waiting | 3 Way Calling | (T) |
| Basic Call Forward | Speed Call 30 | (T) |
| Anonymous Call Rejection | Call Forward Fixed | |
| Priority Call | Selective Call Rejection | (T) |
| Call Forward Busy | Selective Call Acceptance | |

A22.2 Special Conditions

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A23 FRONTIER DIGITAL PHONE UNLIMITED PLUS

A23.1 General

The Frontier Digital Phone Unlimited Plus Service is a bundle offering available to residential customers and includes two Flat Rate Residential One-Party Access Lines, Unlimited Extended Area Service, Touch Tone Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

| | | |
|---------------------------------|----------------------------------|--------|
| Two Flat Rate Access Lines | Call Waiting/Cancel Call Waiting | |
| Unlimited Extended Area Service | Call Waiting/Caller ID | |
| *66 Busy Number Redial | Speed Call 8 ⁽¹⁾ | (T)(C) |
| Caller ID Name and Number | *69 Call Return | |
| Touch Calling | | (T) |

Feature Package

| | | |
|---------------------------|--------------------------|-----|
| Call Waiting | 3 Way Calling | (T) |
| Basic Call Forward | Priority Call | (T) |
| Anonymous Call Rejection | Call Forward Fixed | |
| Call Forward Busy | Selective Call Rejection | |
| Selective Call Acceptance | | |

A23.2 Special Conditions

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed rates.
- D. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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EXCHANGE AND NETWORK SERVICES TARIFF
FRONTIER COMMUNICATIONS OF THE WHITE MOUNTAINS

TARIFF PART:

Centrex Digital Service

CANCELLING:

1st Revised Sheet No. 1

Original Sheet No. 1

SCHEDULE NO. A-8

CITIZENS CENTREX DIGITAL SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 17 of this schedule are effective as of the date shown below.

| <u>Sheet</u> | <u>Number of Revision</u> | <u>Sheet</u> | <u>Number of Revision</u> |
|--------------|-------------------------------|--------------|-------------------------------|
| 1 | 1 st Revised | 11 | 1 st Revised |
| 2 | Original | 12 | 1 st Revised |
| 3 | Original | 13 | Original |
| 4 | Original | 14 | Original |
| 5 | Original | 15 | Original |
| 6 | Original | 16 | Original |
| 7 | Original | 17 | Original |
| 8 | Original | | |
| 9 | Original | | |
| 10 | 1 st Revised | | |

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DECISION NO.:

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SCHEDULE NO. A-8

CITIZENS CENTREX DIGITAL SERVICE (continued)

RATES (continued)

A5 Basic Features and Services (continued)

B2 Each basic Centrex feature and service package (IBNA or IBNB) may include up to a total of six of the following standard features or standard services (or combination thereof). Additional features are \$.25 (IBAF) each: (continued)

C1 Standard Features (continued)

| | | |
|-----|--|-----|
| D5 | Call Waiting including: | |
| | E1 Cancel Call Waiting | |
| | E2 Call Waiting for 3 Way Calling | (T) |
| D6 | Call Hold | |
| D7 | Meet-me Conference | |
| D8 | *66 Busy Number Redial | (T) |
| D9 | Speed Call (includes one 30 and one 8 per station) | |
| D10 | Speed Call - group - 30 | (T) |
| D11 | Call Park | |
| D12 | 3 Way Calling/Transfer | (T) |
| | E1 3 Way Calling | (T) |
| | E2 Call Transfer of Incoming Calls | |
| | E3 Call Transfer of Outgoing Calls | |
| | E4 Call Transfer of All Calls | (T) |
| D13 | Last Number Redial | |
| D14 | Consultation Hold | |
| D15 | Make Set Busy | |
| D16 | Distinctive Ring | (T) |
| D17 | Group Intercom | |

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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DECISION NO.:

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SCHEDULE NO. A-8

CITIZENS CENTREX DIGITAL SERVICE (continued)

RATES (continued)

A7 Business Set Features (continued)

B2 Each Business Set feature and service package (IBNJ) may include up to six of the following features. Additional features are \$.25 (IBAF) each:

Note: Business set feature activation requires the purchase/lease of the Meridian digital business sets.

- C1 Auto Answerback
- C2 *66 Busy Number Redial
- C3 Automatic Line
- C4 Multiple Appearance Directory Number
- C5 Busy Override
- C6 Call-Back Queuing
- C7 Call Forward includes:
 - D1 CF Busy
 - D2 CF No Answer
 - D3 CF Universal
 - D4 CF Intragroup
 - D5 CF Remote Activation
- C8 Call Park including:
 - D1 Recall ID
- C9 Call Pickup
- C10 Call Waiting
- C11 Feature Code Access
- C12 Group Intercom
- C13 Held Calls
- C14 Individual Business Line
- C15 Intercom
- C16 Listen On Hold
- C17 Make Set Busy including:
 - D1 Except Group Intercom

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DECISION NO.:

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SCHEDULE NO. A-8

CITIZENS CENTREX DIGITAL SERVICE (continued)

RATES (continued)

A7 Business Set Features (continued)

- B2 Each Business Set feature and service package (IBNJ) may include up to six of the following features. Additional features are \$.25 (IBAF) each: (continued)

Note: Business set feature activation requires the purchase/lease of the Meridian digital business sets.

- C18 Malicious Call Hold
- C19 Conference Interaction
- C20 *66 Busy Number Redial (T)
- C21 Specific Key Ringback on Ring Again Requests
- C22 Hunting
- C23 Six-port Conference
- C24 Speed Calling including:
 - D1 Personal List
 - D2 Group List
 - D3 Network(T)
- C25 3 Way Calling/Call Transfer
- C26 Call Forward/Automatic Dial Display
- C27 Call Forward Reason Display
- C28 Display Called Number
- C29 Display Calling Number
- C30 Enhanced Meridian Business Set Reason Display
- C31 Feature Display
- C32 Display Sets (M5000 series of terminals)
- C33 Query Time Key
- C34 Privacy Release Conference Control
- C35 Programmable Prime Line Select
- C36 Enhanced Multiple Appearance Directory Number (MADN) Call Control

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EXCHANGE AND NETWORK SERVICES TARIFF
FRONTIER COMMUNICATIONS OF THE WHITE MOUNTAINS

TARIFF PART:

Centrex Digital Service

CANCELLING:

1st Revised Sheet No. 12

Original Sheet No. 12

SCHEDULE NO. A-8

CITIZENS CENTREX DIGITAL SERVICE (continued)

RATES (continued)

A7 Business Set Features (continued)

- B2 Each Business Set feature and service package (IBNJ) may include up to six of the following features. Additional features are \$.25 (IBAF) each: (continued)

Note: Business set feature activation requires the purchase/lease of the Meridian digital business sets.

- C37 Business Set Inspect Key
- C38 Uniform Call Distribution on Meridian Business Set
- C39 Audio Input on Incoming Calls in Queue
- C40 Agent Log-in/Log-out Monitoring
- C41 Call Request/Message Wait Indication
- C42 *66 Busy Number Redial
- C43 Distinctive Ring
- C44 Fully Restricted-Class of Service
- C45 Semirestricted-Class of Service
- C46 Toll Restricted-Class of Service
- C47 Dictation Access and Control (DTMF only)
- C48 Loudspeaker to Radio Paging Access
- C49 Loudspeaker Paging - Line Termination
- C50 Loudspeaker Paging - Answer
- C51 Authorization Codes
- C52 Tie Line Access
- C53 WATS Access

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EXCHANGE AND NETWORK SERVICES TARIFF
FRONTIER COMMUNICATIONS OF THE WHITE MOUNTAINS

TARIFF PART: Miscellaneous Billing Svc.
6th Revised Sheet No. 1
CANCELLING: 5th Revised Sheet No. 1

SCHEDULE NO. A-11

MISCELLANEOUS BILLING SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 5 of this schedule are effective as of the date shown on each sheet.

| <u>Sheet</u> | <u>Number of Revision</u> |
|--------------|-------------------------------|
| 1 | 6 th Revised |
| 2 | 1 st Revised |
| 3 | 1 st Revised |
| 4 | 4 th Revised |
| 5 | Original |
| 6 | 1 st Revised |

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FILED BY: Steve Crosby
TITLE: Senior Vice President

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SCHEDULE NO. A-11

MISCELLANEOUS BILLING SERVICES (Continued)

A4 Business Traffic Study Service

B1 APPLICABILITY

Applicable to business customers requesting Business Traffic Study Service.

B2 TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Business Traffic Study Service as said exchanges are defined on the maps contained in this tariff.

B3 GENERAL

Business Traffic Study Service provides performance reports of call capacity for originating and terminating traffic on access lines, trunk groups or hunt groups. The traffic study report enables business customers to determine how many calls terminate successfully compared with the number of calls that reach a station-busy condition.

B4 RATES AND CHARGES

Set up Charge and first week per access line or trunk group \$60.00

Each additional week per access line or trunk group \$25.00

B5 CONDITIONS

C1 At the customer's request traffic studies will be performed on access lines, trunk groups or hunt groups that are provided by the Company.

C2 A separate traffic study report is required for each access line, hunt line, or trunk group.

C3 Business Traffic Study Service is available to business customers and only where technically feasible.

C4 Traffic study detail requested by the customer will be limited to calls that originate or terminate on the Company's network.

C5 Studies will not be performed on toll-free or pay-per-call type telephone numbers.

C6 Studies are done in 7-day intervals.

C7 Types of studies include (but are not limited to):

Line or Trunk Study

Remote Call Forward (RCF) Study

Multiline Hunt Group Study

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